



Annex I

QUALITY POLICY



Lista di distribuzione					
Copia	Ente	Data	Copia	Ente	Data
1	ASQ	29/05/20	4	DAC / DOR	29/05/20
2	TUV Italia	29/05/20	5	DUT	29/05/20
3	PRES	29/05/20	6	DPR	29/05/20
<input type="checkbox"/> Copia Nr°			<input type="checkbox"/> Copia non soggetta a revisione		
Emessa da  Responsabile Assicurazione Qualità			Approvata da  Direzione Generale		

Quality Policy

Preface:

Our Company has always been committed towards improvement. Every positive outcome has been the result of a commitment undertaken by all.

The company considers quality as a cornerstone of its corporate strategy, which is why it puts quality at the center of its policies for development.

Today, we want to offer an imprint of control and inspection, and a guarantee for our product and management system, dictated by an international standard, which ensures for a pre-defined quality level.

This will be achieved through the involvement of all staff members.

Our Company also undertakes to comply with binding requirements by adapting its products and services so that they may respond accordingly. This is possible by raising the awareness of everyone's commitment, in order to reach these objectives. In addition to the regulatory and legislative references contained in the Quality Control Manual, our company is particularly sensitive to the implementation of:

- Directive 2014/68/EU, PED;
- Directive 2006/42/EC, Machines;
- Directive 2014/34/EU, ATEX;
- Regalement CE 1935/2004, Food compatibility

along with what is specified by the same laws.

To Personnel:

We are all called to reach an innovative result in our way of working. We will lay down simple rules, adopt construction, control, and customer care procedures that are clear and effective, from product definition or acquisition of the order requested.

Our Quality policy, therefore, explicates itself in formalizing the rules we implement, and that are recognized as valid and simple; and in formalizing any other rules that are required to fill any gaps, in order to avoid mistakes and to achieve full client satisfaction.

Objectives:

To periodically identify and analyze the possible risks associated with various business processes, in order to minimize and control the risks that may affect the corporate system.

Maturity of our Quality Management System: The managers for each process must be consistent with the Quality System by complying with managing the acquisition, elaboration, and data analysis of their own job/process and a greater awareness for the entire staff.

This objective will help improve the business processes, transforming everything into a lesser number of complaints, better client satisfaction, a reduction in free assistance and also in reworking costs.

I strongly count on the responsibility of each collaborator of our Company to achieve the results we are aiming for: client satisfaction and a guaranteed quality for our product.

The following document was distributed to the different levels of the organization by presenting it in various business areas and on the internet website, in order to ensure that it would become familiar to both employees, as well as all third parties involved in the activities offered by our company.

